

Process of blocking your Debit /Prepaid card

Block Your Debit Card Through Mobile Banking:



Click on the Menu option (3 lines in the top left corner).

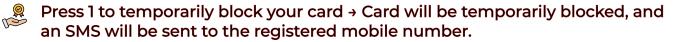


Block Your Debit Card Through Customer Care:



Press 1 for English or 2 for Hindi.





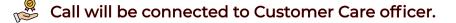
Press 2 to permanently block the card \rightarrow Customer will need to provide details, and the system will validate them.



Press 1 to continue -> Card will be permanently blocked, and an SMS will be sent to the registered mobile number.

Block Your Debit Card Through Customer Care:

- Call Customer Care at 022-42022100 or 022-69787301.
- Press 1 for English or 2 for Hindi.



To report Prepaid Card Unauthorized transaction, you may write to us at prepaid.service@nsdlbank.co.in

To know more: