



FAQs - Prepaid Card

General Purpose Reloadable (GPR) Card

What is the NSDL Payments Bank GPR Card?

The **NSDL Payments Bank GPR Card** is a prepaid, reloadable card supported by RuPay & VISA network. It can be used to make electronic payments, POS payments, withdraw cash at ATMs, empowering you with anytime, anywhere money!

How can I purchase NSDL Payments Bank GPR Card?

The NSDL Payments Bank GPR Card can be purchased through our B2B partners only.

Is the NSDL Payments Bank GPR Card reloadable?

Yes, the NSDL Payments Bank GPR Card is reloadable. It can be loaded as desired, subject to maximum allowable limit.

What is the validity of NSDL Payments Bank GPR Card?

The validity is for 3 years, from the date of issuance.

Where can I use the NSDL Payments Bank GPR Card?

NSDL Payments Bank GPR Card can be used at all merchants that accept RuPay and Visa cards to shop online or offline. This NSDL Payments Bank GPR Card can be used in India only.

What are the documents required for to purchase a NSDL Payments Bank GPR card?

NSDL Payments Bank GPR card is a full KYC card. The mandatory documentation required is valid PAN & Aadhar Card.

How soon can I use the card after purchasing?

You can start using the card immediately once the KYC procedures are completed.

What is the maximum limit that can be loaded on the NSDL Payments Bank GPR Card?

The NSDL Payments Bank GPR Card can be loaded with a maximum of ₹2,00,000 at any given point of time.

Can the NSDL Payments Bank GPR Card be used to withdraw cash?

Yes, the NSDL Payments Bank GPR Card can be used to withdraw cash at ATMs. Kindly check with our partners for the maximum allowable daily cash withdrawal limit.

Is there a minimum spend limit on the NSDL Payments Bank GPR Card?

The minimum spend limit is ₹49

How can I check the balance on my NSDL Payments Bank GPR Card?

You may check the balance on your NSDL Payments Bank GPR Card using the link:
<https://prepaid.nsdlbank.co.in/master/fetchUserDetails.jsp>

What to do if my NSDL Payments Bank GPR Card gets stolen?

- You should immediately report the loss of your card to NSDL Payments Bank Customer Care Team or the Partner from whom you have purchased the card.
- Please visit: https://nsdlbank.com/contact_us.php to contact the Bank customer care team.
- The lost card will be blocked, and a new card will be issued with the original balance after deducting necessary charges to the customer.

How can I get a replacement card?

Please contact the partner from whom you have purchased the card for a replacement card.

Can the balance in the NSDL Payment Bank GPR Card be refunded?

Yes, the remaining amount on the card can be refunded, subject to verification procedure completed by the Bank.